

## INTEGRATED SYSTEM MANUAL MANAGEMENT

ISO 9001 ISO 14001 ISO 45001 ISO 27001 IQNet SR10

Code A02

**Edition: 5** 

QUALITY POLICY, ENVIRONMENT, SAFETY AND HEALTH AT WORK, INFORMATION SECURITY AND SOCIAL RESPONSIBILITY.

The objective of EXPOSICIÓN Y CONSERVACIÓN DE ALIMENTOS, S.A. (dedicated to the design, manufacture and marketing of commercial refrigerated furniture) is to obtain maximum competitiveness through the **continuous improvement** of our operational and management processes, planning and setting goals and objectives for:

Continuously improving efficiency,

Minimize environmental impact And prevent pollution,

Avoiding damage and deterioration of health through a preventive approach,

Preserving the confidentiality, integrity and availability of information

in order to adapt to the requirements of our customers in a dynamic, changing and competitive environment.

To achieve this **Objective**, the lines of action shall be:

- 1- Commit to the customer satisfaction and in the compliance with contract requirements and legal requirements and other requirements organization subscribes, taking into account as a key part of the achievement of the requirements,
- 2- Commit to the continuous improvement in occupational safety and health performance, eliminating hazards and reducing risks And Providing safe and healthy working conditions prevention of work-related injuries and deterioration of health, in accordance with the nature of the risks and the context of EXKAL.
- 3- Increase and consolidate innovation in an environment of continuous improvement through training and incorporation of technology.
- 4- Get customer trust based on your satisfaction, and through the best value for money, at the lowest possible cost.



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- 5- Ensure employees the level of training and motivation necessary for the efficient development of their activities.
- 6- Maintain the right working conditions to achieve satisfaction, maximum safety of all workers.
- 7- Preventing pollution, from the commitment to comply with legal requirements and other commitments relevant to the Context EXKAL
- 8- **Encourage participation, communication and consultation** workers and their representatives in preventive matters and with workers on environmental issues.
- 9- Promote the personal, work and social development of all our workers, promoting environmental and social awareness through training programmes, ensuring optimal and safe working conditions and promoting **reconciliation of family life** and the **non-discrimination**.
- 10- Develop stable relationships with suppliers and subcontractors to improve customer satisfaction.
- 11- Consolidate our commitment to society and environmental protection, continuously improving environmental performance.
- 12- Meet with the ten principles of the Global Compact applied to the areas of Human Rights, Environment, Labour Standards and Anti-Corruption; basing EXKAL's behaviour on international principles of social responsibility, such as: accountability, transparency, ethical behaviour, with regard to the interests of stakeholders, regarding the principle of legality, with regard to international standards of behaviour and respect for human rights.
- 13- Protect information resources from internal or external threats, deliberate or accidental, ensuring their confidentiality, integrity and availability in accordance with internal risk acceptance criteria.
- 14- Treat personal data with lawfulness, loyalty, transparency, limitation of purpose, data minimisation, accuracy and updating, limitation of retention period, completeness and confidentiality and proactive liability.
- 15- To promote innovation, research, development and internationalization in our field of work.



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These objectives are realized and implemented in specific objectives and targets, which are periodically evaluated and approved by Directorate-General. Directorate-General is responsible for implementing and disseminating to the organization and society at large the *Quality, Environment, Safety and Health At Work Policy, Information security and Social Responsibility* And review to achieve the continued adequacy of it.

**Fdo.: Alfonso Antoñanzas** 



**Director General** 

Date: 28/07/2020